



February 15, 2010

Dear Friends and Colleagues:

Yesterday, the Services Group of America family of companies lost a great leader. Our Chairman and CEO Tom Stewart perished in a tragic helicopter crash which occurred north of Phoenix at approximately 3 p.m.

While there are a number of unanswered questions surrounding the accident itself, there are no uncertainties as to the future of our companies.

Looking at what happens now, Tom's planning and vision for the company becomes more apparent. He had a clear and concise continuity plan for the enterprise in place for all of our companies and was completely confident in the current long-tenured leadership team. So confident, in fact, that he planned to go on the team roping rodeo circuit in April.

With our people, our processes and our technology, we will continue our current operations without missing a beat. That's how Tom planned it and that's what he wanted. We continue to be a privately-held, family-owned business that offers the highest level of service in our industries. That will never change.

We have never been financially stronger, thanks to Tom's decisive responses in the early stages of the current recession, and our business model and operations will continue unchanged.

We lost a great leader and friend yesterday. Naturally, we will grieve for our loss. We will honor Tom by continuing our tradition of excellence and customer service which is clearly stated in the Guiding Principle that Tom founded the company with and that we live by everyday; "The Customer is the Boss. We work for our customer, because ultimately they pay all of our salaries".

Sincerely,

Peter K. Smith
President & COO

P.O. Box 25109
Scottsdale, Arizona 85255-0177
(480) 927-4500
Fax: (480) 927-4599